



Supporting the City of London's strategic aims through enhanced access to the City's archive collections



Culture Heritage & Libraries Department



# LONDON METROPOLITAN ARCHIVES

## What We Do:

Access and preservation of the City's and the region's archives  
Local history and genealogy  
Corporate records management and research  
Schools programme and public lectures

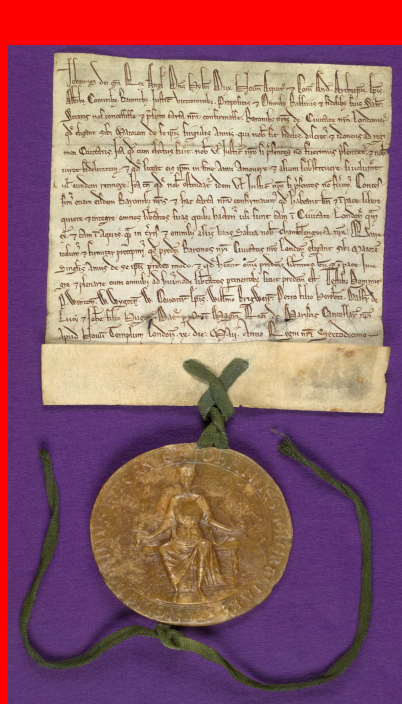
## Departmental Strategic Aims:

- S1 - To refocus our services with more community engagement and partnerships with others
- S2 - To transform the sense of the City as a destination
- S3 - Continue to use technology to improve customer service and increase efficiency

## Our Service Key Improvement Objectives are:

1. To transform access to our collections by making catalogues and digitised archive content available for use online around the world, and broadening and deepening access in all its forms.
2. To refine our collections and assist business change by disposing of redundant items/collections and improving access to the remainder.

BUSINESS PLAN SUMMARY 2013/14



TBA?

Director,  
London Metropolitan  
Archives



Culture Heritage & Libraries Department

## Our Key Performance Indicators are:

1. To make the collections available to the public - 25 million usages by 31 March 2014.  
To include: a) physical visitors b) other usages.
2. To appraise and deaccession redundant items - 1,000m shelves cleared by 31 March 2014.

## Social Media:

Twitter:

[www.twitter.com/ldnmetarchives](http://www.twitter.com/ldnmetarchives)

YouTube:

[www.youtube.com/ldnmetarchives](http://www.youtube.com/ldnmetarchives)

Facebook:

[www.facebook.com/londonmetropolitanarchives](http://www.facebook.com/londonmetropolitanarchives)

Flickr:

[www.flickr.com/londonmetropolitanarchives](http://www.flickr.com/londonmetropolitanarchives)

Historypin:

<http://www.historypin.com/channels/view/id/6487189/>

Great Parchment Blog:

<http://greatparchmentbook.wordpress.com/>

## Quality Awards:

1. Designated as an outstanding collection
2. UNESCO Memory of the World Register
3. Top rated 4 star local authority archive service
4. Sandford Award
5. Investors in People